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### Title

Leadership development programs for healthcare professionals in low-and middle-income countries: A systematic review.

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### **Supplemental Material**

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### 1 Abstract

Background: Leadership development programs are integral to the future success of public
health and healthcare organizations. Despite low-and middle-income countries (LMICs) bearing
a greater burden of unmet medical needs, fewer professional development opportunities exist in
these settings. This study aims to provide a comprehensive understanding of available leadership
development programs for healthcare professionals in LMICs.

Methods: This study conforms to the PRISMA-P systematic review and traditional metaanalyses guidelines. Articles were identified through five academic databases: Embase, PubMed,
Web of Science, ERIC, and Business Source Complete. Eligibility criteria included original
research published in peer-reviewed journals on non-clinical, leadership development programs
offered to healthcare professionals in LMICs worldwide.

12 Results: 41 peer-reviewed articles met inclusion criteria, of which physicians, nurses, and public 13 health professionals were the most common types of providers to attend leadership development programs; no programs exclusively targeted surgeons. The greatest proportion of programs were 14 15 short-term interventions (ranging from 1 day to 12 weeks). Communication, organizational 16 structure and leadership, and personal development were identified as the three most common 17 leadership topics in the review. Regionally, leadership programs were reported most commonly 18 in Africa, specifically in Anglophone countries. Other regions worldwide, including Latin 19 America and the Caribbean, were underrepresented in the review. 20 **Conclusions:** The findings from this review identify gaps in leadership development programs

for certain groups of healthcare professionals from certain geographical regions, supporting the need for further provision of and participation in these opportunities in LMICs.

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26 **Keywords:** leadership development, leadership training, healthcare professionals, low-and

27 middle-income countries, LMICs

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30 Highlights (80 characters including spaces)		
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32	1.	Despite LMICs bearing a greater burden of unmet medical needs, fewer professional
33		development opportunities exist in these settings.
34		
35	2.	Physicians were the most common group to attend leadership programs. No programs
36		exclusively targeted surgeons.
37		
38	3.	Communication, organizational structure and leadership, and personal development were
39		the three most commonly identified topics in the review.
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41	4.	Regionally, leadership programs were reported most commonly in Africa, specifically in
42		Anglophone countries.
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### 49 **1. Introduction**

50 Developing and facilitating leadership training programs for healthcare professionals is critical to improving the delivery of high-quality healthcare.<sup>1,2</sup> Effective leadership, communication, 51 collaboration, and strategic planning are increasingly vital to the future success of public health 52 and healthcare organizations.<sup>3–5</sup> In the medical field, the concept of leadership has evolved from 53 54 a top-down, hierarchical model where advancement was based on academic or clinical 55 accomplishments, to a model where more emphasis is put on leadership as a multifaceted, nonlinear process.<sup>2,6,7</sup> The ability to mentor, motivate, and collaborate on developing a common 56 vision are valued skills for effective leaders.<sup>6,8</sup> These non-clinical behavioral characteristics are 57 58 paramount for success in the medical field and are foundational to healthcare professionals' 59 skillsets and clinical expertise.<sup>9–11</sup>

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61 There is a growing interest in teaching and supporting non-technical leadership training for medical professionals, and over the last two decades, participation in leadership programs has 62 63 increasingly become recognized as a scholarly activity.<sup>6</sup> While literature in the field of medical 64 education leadership has increased substantially, the majority of research on the efficacy of 65 leadership education for healthcare professionals is concentrated on high-income countries (HICs);<sup>4</sup> limited literature exists on the availability of such programs in low-and middle-income 66 67 countries (LMICs). With only 2% of health expenditures worldwide being spent on training healthcare professionals,<sup>1</sup> the Lancet Commission has endorsed competency-based leadership 68 69 education and training for healthcare professionals to address and improve the delivery of patient care.<sup>12</sup> Yet, there remains an overall lack of information on leadership development programs for 70 71 healthcare professionals in low-resource environments, highlighting an important field for 72 examination. Thus, the aim of this systematic review is to provide a comprehensive 73 understanding of the available leadership development programs for healthcare professionals in 74 LMICs.

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### 76 2. Materials and Methods

77 2.1. Search Strategy

78 This systematic literature review conforms to the systematic review and traditional meta-analysis

79 guidelines outlined in the 2015 PRISMA-P (Preferred Reporting Items for Systematic Reviews

and Meta-Analysis) Statement.<sup>13</sup> The objective was to identify original research articles that 80 81 described programs and courses on leadership skills that were offered to healthcare professionals 82 and trainees. Literature inclusion criteria to identify eligible articles were established a priori to 83 include the following: a full-text, peer-reviewed publication, and a primary source of original 84 data with no excluded articles based on language; description of a program or course curriculum 85 with a primary focus on developing leadership development skills; and description of a course in 86 which at least 50% of the participants are healthcare professionals from countries that are 87 classified as low-income countries (LICs), lower-middle-income countries (LMICs), and upper-88 middle-income countries (UMICs) according to the 2020 World Bank Country and Lending Groups data.<sup>14</sup> All HICs were excluded from the search, with the exception of two Latin 89 90 American countries: Chile and Uruguay. The latter countries were included to better understand 91 the opportunities in the Latin American region, which have high levels of healthcare inequities 92 across countries and similar limitations in their public health systems. 93 94 2.2. Data Sources 95 A comprehensive search was conducted from 1985 to March 2020 in five academic databases: 96 EMBASE (https://www.elsevier.com/solutions); PubMed (https://pubmed.ncbi.nlm.nih.gov); 97 Web of Science (https://clarivate.libguides.com/webofscienceplatform); Education Resources 98 Information Center (ERIC; https://eric.ed.gov/); and Business Source Complete 99 (https://www.ebsco.com/products/research-databases/business-source-complete). With the aid of 100 a research librarian, a standardized search algorithm was developed using search terms in 101 English and modified for each database. Both index terms (Mesh and Emtree) and keywords 102 were used when formulating the searches. The searches were divided into three main concepts: 1. 103 leadership training and education, 2. physician and clinician groups, and 3. low-and middle-104 income countries. The search strings included numerous synonyms and related terms within 105 these three concepts to develop the final search for each database (Appendix A). 106 107 2.3. Study Selection

108 A systematic review software program, DistillerSR (Evidence Partners, Ottawa, Canada),

109 was used to facilitate article selection and data extraction. Following duplicate detection in both

110 EndNote and DistillerSR, two rounds of screening were conducted to identify eligible articles: a

- 111 title and abstract screening, followed by full-text screening. Three researchers (M.C.M., T.A.M.,
- and D.M.C.) independently evaluated the titles and abstracts of articles, which were reviewed in
- 113 duplicate to identify possible eligibility (Appendix B). Remaining articles from this group
- 114 underwent a full-text screening, which were also reviewed in duplicate to determine eligibility
- 115 for inclusion (Appendix C). Any inclusion conflicts during the title and abstract screening phase
- and the full-text screening phase were subsequently resolved by consensus amongst all authors.
- 117 Any publications that were not peer-reviewed publications and did not appropriately detail the
- 118 content of a course curriculum were excluded. No publications were excluded based on
- 119 language, with articles in English and Spanish included in the final review.
- 120
- 121 2.4. Data Extraction and Synthesis

122 Two researchers (M.C.M. and T.A.M.) independently conducted data extraction in eligible

123 articles using a structured data entry form (Appendix D). Extracted information from the data

124 entry form included: 1. course participants: age, healthcare profession, country of origin, medical

125 or surgical specialty, and participant selection process; 2. course setting and design: host country,

- 126 host organization, type of course, length of course, number of participants, teaching and learning
- 127 methods employed, and educational content; and 3. evaluation design, method, and outcome:
- 128 quantitative and qualitative methods and course impact.
- 129

### 130 **3. Results**

131 *3.1 Literature Search Yield* 

132 The literature search yielded 4,283 citations: 460 from PubMed, 2,680 from EMBASE, 566 from

133 Web of Science, 453 from ERIC, and 124 from Business Source Complete. After duplicate

134 detection, there were 2,823 unique articles that met the eligibility criteria. After title and abstract

135 screening, 146 articles were included for full-text screening, 41 of which were selected for final

136 data extraction (Figure 1). Table 1 presents an overview of the articles reviewed.<sup>15-55</sup>

137

138 *3.2 Setting and Target Group* 

139 Among the 41 included articles, leadership development programs were conducted in 44 distinct

140 countries across six continents, 7 of which were LICs, 12 were LMICs, and 10 were UMICs.

141 Fifteen of these programs were hosted in partnerships with HICs. Regionally, the highest

142 proportion of leadership programs in the review (n=20) were held in Africa and represented

143 participants from African countries most frequently (n=23). By contrast, only 6 programs were

held in Latin American and the Caribbean, identifying this region as the most underrepresentedin the review.

146

147 A wide range of health providers participated in the leadership development programs, including 148 attending physicians, fellows, residents, medical students, nurses, healthcare students, and public 149 health professionals. Of the 41 articles, 20 programs targeted physicians as course participants, 150 with another third (n=13) targeting nurses, followed by public health professionals (n=8), and 151 medical students (n=4). Four of these leadership programs were interdisciplinary and included 152 physicians, nurses, and healthcare staff. <sup>31,33,41,44</sup> Of the 20 programs that targeted physicians, 153 nine were specific to certain specialties, including psychiatry, internal medicine, emergency 154 medicine, palliative care, and infectious disease. Notably, no programs included in this study 155 exclusively targeted surgeons.

156

While more than half (n=23) of the programs did not specify participant ages, those that did,
indicated that leadership programs were commonly geared towards individuals 30 years and
older (n=16).

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#### 161 *3.3 Program Design*

Academic institutions most commonly hosted leadership development programs (n=25).
Approximately half of the programs (n=18) were short-term interventions, ranging from one day

164 to 12 weeks, and comprised plenary sessions, workshops, and conferences. Fewer programs

165 (n=10) were delivered at a mid-term length, ranging from six months to one year. Long-term,

166 programs, ranging from one to five years, were the least common in this review (n=7). Both the

167 mid- and long-term courses included experiential learning elements, such as participating in

168 international mentored projects and experiences that supplemented didactic work. Six articles did

169 not specify the program duration.

170

171 *3.4 Curricula and Learning Methods* 

172 The educational leadership course curricula were multidisciplinary and included diverse content

- 173 on leadership development and management themes. The three most common topics across
- 174 leadership programs were communication (n=21), organizational structure and leadership
- 175 (n=18), and personal development (n=15). Similarly, multiple learning methods were reported,
- 176 with the most common being workshops (n=24) and lectures (n=20), followed by problem-based
- 177 learning activities (n=11), groupwork (n=10), and experiential learning and fieldwork (n=10).
- 178 Case-based discussions (n=4), didactics (n=4), coaching sessions (n=4), and seminars (n=3) were
- 179 employed less frequently. Journaling and note-taking were the least reported (n=2) learning
- 180 methods in the review.
- 181

Qualitative, quantitative, and mixed methods were used to assess course impact, including
validated assessment tools, such as the WK Kellogg logic model of program evaluation,
Kirkpatrick four-level training evaluation of impact model, and the Birkman Method assessment.
Quantitative methods such as the Likert scale (n=14) and pre-and post-intervention measures
including self-reported questionnaires and surveys (n=22) were employed. Qualitative data from
in-depth unstructured, semi-structured, and structured interviews (n=8) and feedback methods

188 (n=8) enriched the evaluations, with only a minority of programs applying focus groups, note-

- 189 taking, and participant observations.
- 190

### 191 3.5 Outcomes and Impact

192 Personal leadership skills (n=27) and organizational impact (n=14) were reported across 193 leadership development programs. Personal impact was measured by self-reported improvements 194 in behavior or application of course knowledge, long-term practice changes, or accomplishments. 195 Improved awareness of personal behavior when in a leadership or managerial position and 196 greater opportunities for peer-reviewed publications and presentations, were cited in the articles. 197 In addition, organizational impact was determined by the implementation of policy changes or 198 improved workplace culture and delivery of services. The establishment of formal governance 199 boards, coalitions, and non-governmental organizations were reported in the review. 200

#### 201 **4. Discussion**

202 A systematic review of the literature was conducted, describing available leadership 203 development programs for healthcare professionals in LMICs worldwide. While these programs 204 appear to be evenly distributed across income groups (LICs, LMICs, and UMICs), the literature 205 on leadership training in resource-limited settings remains scarce. Despite the fact that LMICs bear a greater burden of unmet medical needs relative to resource-rich countries,<sup>9,28,56</sup> there are 206 207 fewer professional development opportunities in these countries for frontline healthcare 208 providers that could benefit patient care;<sup>57</sup> building leadership capacity and equipping healthcare 209 professionals with leadership skills could help to transform and improve patient outcomes and 210 health systems.<sup>3</sup>

211

212 While resource-limited countries are seen in regions throughout the world, there appeared to be 213 more international sponsorship (governmental, institutional, or foundation support) for 214 leadership programs based in Africa, particularly in countries with higher percentages of English 215 speakers (Botswana, Uganda, Kenya, and Tanzania). Other regions worldwide, many of which 216 are comprised by non-English speaking countries, were underrepresented in the review. Indeed, 217 programs in Latin America were only represented in six of the 41 articles, of which only one was 218 written in Spanish. In addition to there being few leadership programs identified in this 219 geographic region, only two Latin American leadership programs had international sponsors or 220 partnerships. While language barriers may be one reason for the paucity of programs in this 221 region, the lack of political support and chronic under-funding may also contribute as obstacles.<sup>52</sup> Moreover, misrepresentation of the economic status of many Latin American 222 223 countries may be a reason for lack of international sponsors or partnerships; though many of 224 these countries are classified as UMICs, the large disparity in the distribution of wealth and 225 diversity of resources causes a majority of these populations to face challenges typically found in countries with a lower gross domestic product (GDP).<sup>28,45,58</sup> Consistent with many LMICs, 226 227 healthcare challenges such as lack of access to resources and affordable care, shortages of skilled 228 healthcare professionals, and overburdened health systems remain an issue in many regions of these countries.59,60 229

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Though physicians were the most common group of healthcare professionals to attend leadershipprograms, this only pertained to physicians practicing in a medical, non-surgical specialty. No

233 programs exclusively targeted surgeons, highlighting a lack of leadership opportunities for 234 surgeons in LMICs. Recent literature shows that the majority of leadership programs designed 235 for surgeons are predominantly based in HICs and may tend to concentrate on clinical skills rather than non-technical skills.<sup>57,61–63</sup> Along with physicians, public health professionals also 236 attended leadership programs more frequently than other healthcare professions. One explanation 237 238 for this may be that because health systems often have both provider and system-level 239 challenges, training these public health professionals may be viewed as more effective in making system-based changes, by changing policies and increasing awareness at the national level.<sup>64,65</sup> A 240 partnership with healthcare professionals from all sectors can be an effective way forward.<sup>66,67</sup> 241

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243 Since team building and interdisciplinary collaboration are some of the greatest challenges in 244 healthcare, an integrated leadership curriculum that facilitates the coordination of diverse ideas 245 and needs, while creating a shared vision, may be the solution to unifying a team.<sup>18,68</sup> Frich et al. 246 reported on a lack of integrated leadership programs between physicians and non-physicians in 247 their 2013 review on leadership development programs for physicians.<sup>4</sup> Research has moved 248 forward from that time, and this study identified four integrated programs between physicians 249 and non-physicians, from articles published between 2015 and 2017. Although it is only a 250 minority of articles, the presence of such programs suggests an increasing appreciation of the 251 value of interprofessional networking in leadership training. In addition, the findings from this 252 review showed that the majority of leadership development programs targeted participants of 253 ages 30 years and older. Consistent with recent literature, there is an increased understanding of 254 the value of cultivating leadership at a younger age to provide a foundation for further 255 development.2,11,69

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The review has several potential limitations. First, the substantial heterogeneity among the study designs, the wide scope of participants, and the assortment of metrics used to identify impact precluded quantitative synthesis or meta-analysis of the data. Though these various factors may have limited the ability to draw more generalizable conclusions, this investigation provided the basis for a better understanding of the current state of global leadership programs in LMICs. Second, there is a possibility that limiting the search strategy to peer-reviewed literature may have introduced selection bias. Although selection bias was minimized in the study by 264 conducting a comprehensive search in five large academic databases and not excluding articles 265 based on language, it is expected that not all leadership programs are taught as formal, structured 266 courses, or are published in the literature. Therefore, this review likely underrepresents the subset 267 of programs available. However, because the work was based on searchable publications in peer-268 reviewed journals, the stringency of the review process better ensures reliable data. Indeed, other 269 databases, such as the Scientific Electronic Library Online (Scielo), which often cite Spanish and 270 Portuguese publications, could reveal additional relevant articles.

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In summary, a commitment to developing healthcare professionals' leadership capacity is critical
for future success in the medical field. Leadership development programs for healthcare
professionals can promote interprofessional networking, develop personal and professional
skills, and ultimately improve the delivery of high-quality healthcare. The findings from this
review identify gaps in leadership programs for certain groups of healthcare professionals from
certain geographical regions, supporting the need for further provision of and participation in
these opportunities in LMICs.

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## 491 Figure Legend

- 492 Figure 1. PRISMA Flow Diagram
- 493 Table 1. Overview of the 41 included articles